



blairtummock housing association

# NEWSLETTER

at the heart of our community

Summer 2022



**ARE YOU INTERESTED IN WHAT HAPPENS WITHIN BLAIRTUMMOCK/ROGERFIELD?**

**CAN YOU SPARE A COUPLE OF HOURS EVERY MONTH?**

If the answer is yes, why not think about joining the Association's Management Committee. Members of the Management Committee lead the organisation and as a group have a collective responsibility for making the major decisions. Being a

member of the Committee is an extremely important role. Training and support will be provided.

Please contact the office for further information or email [jacqui.orourke@blairtummock.org.uk](mailto:jacqui.orourke@blairtummock.org.uk) to arrange a chat.

## GALA DAY

The Association will be holding a gala day on Saturday 3rd September 2022, 12pm-4pm, within the Community Hall, car park and Church car park. Please pop along and join us, staff and Committee will be available to assist with any enquiries you may have.

We look forward to seeing you all.

## OFFICE OPENING HOURS

At present the office is open to the public every Monday and Thursday 10am -2pm, appointments can be made out with these times by telephoning the office to arrange. The telephone lines are open Monday-Thursday 9am - 5pm and Friday 9am - 3.30pm.

We are monitoring the number of visitors to the office and will review opening hours regularly. We would also welcome any comments/suggestions from tenants on how often the office is open to the public. These can be submitted in person, by telephone or email to [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk)

## Registered Tenants Organisation

The Association will support and assist anyone who wishes to set up a Registered Tenants Organisation. In order to become a Registered Tenants Organisation groups must meet certain criteria, which is set out by the Housing (Scotland) Act 2011.



# Community Chest



The Community Chest is open and we are looking for you to apply. Your application will have to be for something that fits in with one of our four priorities: Education, Health and Fitness, Supporting People with Disabilities and Additional Needs, and Facing Severe Financial Difficulties.

If you have had a Community Chest award within the last 12 months, then you can't apply

at this time, but you can apply again after 12 months have passed.

We will not generally award cash, but instead help people by purchasing goods or services on their behalf. The maximum award value is £200.

The application takes most people less than 10 minutes to complete. Please use the QR code to apply online.

Or you can use the following web address <https://forms.office.com/r/7QY8HggigA>



*"I can't thank the community chest team enough, thanks to being selected for the community chest I was able to get my treadmill which I could never have afforded myself. This has really allowed me to focus on my diet and to get myself back in shape, which was a moral boost".*

*"I was recently very lucky to be awarded £100 from the community chest.*

*I applied initially because I wanted to try and improve my mental and physical health by working in the garden.*

*The award has meant I now have much needed storage for all my gardening bits and bobs.*

*It was easy to apply for and I was delighted to be successful".*



# Annual Garden Competition

Every summer, the Association awards prizes for the best kept gardens in Blairtummock and Rogerfield. Many of our tenants take great pride in their gardens and we feel it is important to mark this and encourage everyone to get involved.

Staff will be out and about taking photographs over the coming weeks and a panel of independent judges will select the overall winner

and runners up. The prize winners will be awarded with gardening vouchers at the Annual General Meeting in September and the winner will receive a certificate to commemorate their achievement.

We look forward to seeing some more fabulous gardens this year and celebrating the work that you put into making our area a brighter place to live.



## Successful Litter Picking Event

Our colleagues at The Circle organised a litter picking afternoon/evening a few weeks ago and this was so successful that they plan to make it a regular event. Many organisations and residents went along and helped.

Amanda and Jacqui from BHA joined in and assisted. Thank you to everyone who participated and we will keep you posted regarding the next event.



# Easterhouse Parish Church

Hi there. My name is Derek Hughes. It's my privilege to serve as minister of Easterhouse Parish Church in Boyndie Street. I only came to work in the community at the end of 2018. Since then, the world has gone crazy as a result of Covid-19. It's been a really hard time for everyone. Sadly, I have met some of you in the dark days of bereavement; never an easy time. Others, I have come across through the various groups and events we run at the church building. But, many of you may be seeing my name for the first time. The perception may be that we are only here for our church members, but that's not true. My role, and

that of our church family, is to be here as a support and help to you at all times. If you would like to have a confidential chat, then you can call or text me on **07723 578 573**. Alternatively, my email address is **DHughes@churchofscotland.org.uk** Also, if you want to learn more about all of the groups and events we run, then you can access the information via our Facebook page at **<https://www.facebook.com/easterhouseparishchurch>**. Finally for the moment, you might like to check out our church YouTube channel, **<https://www.youtube.com/c/EasterhouseParishChurchGlasgow>**



## TENANT LOGIN AREA

**Did you know you can now access your rent account and recent repairs history through the Association's website?**

If you would like to be able to access your online account, please contact our office on **0141 773 0202** or **enquiries@blairtummock.org.uk** and we will take steps to verify your identity and thereafter organise login details for you.

## Business Plan Review

Due to the pandemic and the delay in completing the Stock Condition Survey, the Management Committee had to delay review of the Business Plan until September. Now that the survey has been completed, we will be reviewing our 30-year plan and updating the Business Plan. If you wish to make any comments or contribute to this review, you should contact the Association (**enquiries@blairtummock.org.uk**) on or before the end of August. A copy of the Business Plan is available on our website, **[www.blairtummock.org.uk](http://www.blairtummock.org.uk)**

## Tenant Consultation

The following policies are due for a review in the next few months and we welcome any comments either verbally or in writing:

- Allocations
- Estate Management
- Neighbour disputes
- Stock Disposal

Existing Policies are available on request or alternatively be accessed via our website **<https://www.blairtummock.org.uk/>**



# Men's Shed

The Association have established a Men's Shed in the area. We are looking for anyone who is interested to get in touch and come along.

We get together every Wednesday at 1pm in Blairtummock Community Hall.

If you haven't heard of Men's Sheds here's an idea of why they're important:

They're community spaces for men (and sometimes women too) to connect, converse and create. The activities are often similar to those of garden sheds, but for groups of men to enjoy together. They help

reduce loneliness and isolation, but most importantly, they're fun.

If you're interested, please complete this very short form (by using the web link below or the QR code) to let us know who you are, and a wee bit about your interests, we'll be back in touch soon.

<https://forms.office.com/r/NKpeasEAK6>



## OUT OF HOURS SERVICE

Our emergency repairs service operates every day of the year, 24 hours a day and if you have an emergency outside normal office opening hours, call **City Technical Services (UK) Ltd on 0333 2020 708**.

It is important when contacting the Emergency Repairs Service that you provide as much information as possible. Please note that out of hours repairs are 'make safe' only and will be followed up in normal working hours with a full repair if needed and that this service is available for Association Tenants NOT Factored or Sharing Owners.

The following are examples of emergency repairs that will be considered by the Association:

- Internal Gas leak (beyond the meter).
- No electricity or electrical faults that may endanger occupants of property.

- Lighting fault to internal bathrooms.
- No water supply.
- Water burst or flooding (not drips).
- House or flat entrance door insecure.
- Loss of heating during the months of October to April inclusive where no other form of heating is available.
- Blockage or no flushing of the only toilet (recurring repairs may be rechargeable).
- Smashed glazing (entrance doors or windows). Where only a single pane of a double glazed unit is smashed, it may be treated as an urgent repair.

Please note: If you provide misleading or false information that makes us believe your repair is an emergency and it is not, you may be charged for the call-out.

# MAINTENANCE UPDATE

## GAS SERVICING

The Association would like to thank everyone for their continued cooperation with providing access to our gas engineers for the legally required gas safety checks to be carried out, ensuring the safety of all households.

## ELECTRICAL SAFETY INSPECTIONS

The Association is legally required to carry out electrical inspections of properties every 5 years to ensure that installations in people's homes are safe and meet today's safety standards. Tenants are requested to make contact with Maintenance staff to make a suitable access arrangement when they receive notification the inspection is due for their property.

## ENERGY PERFORMANCE CERTIFICATES



EPC's are updated every 10 years. When your property requires a survey our Contractor Alembic Research Ltd will be in touch to arrange suitable access.



## USEFUL EMERGENCY CONTACT NUMBERS

### Gas

If you think you can smell gas.  
Transco - 0800 111 999

### Stair & Backcourt Lighting

City Building 0800 595 595

### Scottish Power

Power cuts throughout local area.  
0330 101 0222

### Scottish Water

Street flooding.  
Customer Helpline: 0800 0778 778

## BLOCKED WC

The Association has noticed an increase in the number of tenants reporting blocked toilets. Can we remind you that under no circumstances should you flush, wipes (baby, personal cleansing, toilet and household cleaning) – even if the pack says “flushable”, nappies, cotton wool/buds or sanitary items down the toilet. If a problem occurs due to a member of your household flushing items down the toilet, you will be re-charged for the cost of the repair.



# NO HEATING OR HOT WATER?

Before you call the office or the out of hours can you please ask yourself the following questions:

- Is there power going to the boiler i.e. lights showing on the boiler
- Is there a fault code on the boiler as each boiler has specific fault codes that can indicate the issue and we note that for the engineer
- What is the pressure sitting at on the dial, should be between 1.5 and 2 if below 1 then it's low pressure
- Is this the only gas appliance you have in your house? If you have a gas cooker and it's still working then you know the issue is with the boiler. If it isn't or you don't have another appliance then please check that your meter is reading on or off or call help as the issue is with the meter.

## ALTERATIONS & IMPROVEMENTS

Tenants should always contact the Association requesting an application form for any alterations and improvements that they are thinking about carrying out. The Association will not refuse permission in most cases but tenants should refrain from doing any works until they have permission from the Association in writing.



# DO NOT FEED FOXES AND/ OR PIGEONS



**Foxes and Pigeons have to maintain their natural ability to scavenge and find food for themselves. When they are fed by people they lose that ability and become dependent on people for their survival. Therefore, please do not feed either foxes or pigeons under any circumstances.**

If you have a persistent problem with foxes entering your garden, there is plenty of humane steps you can take to stop them without harming them.

Foxes will scavenge through litter and rubbish for food, so make sure your bins are secure and the lids are closed. Keep your garden clean and tidy. Foxes are at home in areas which offer great shelter, so an overgrown garden is great for that. A fox will also create a den under the likes of a shed so make sure there's no gaps under these if you have them.

Make sure there are no food sources in your garden, as foxes will return to a place time after time if there is a ready supply.

You should make sure you do all of the above before breeding season starts, which is from December to February.

Foxes are territorial animals, meaning if one leaves the territory which your garden is in, chances are another fox will turn up to claim it.

You can try using an artificial scent-marker to deter a fox. If it thinks it is in another fox's territory, it is less likely to hang around. However please note it is against the law to use any substance to deter foxes which has not been approved for such use and the Scottish SPCA will investigate any reports of foxes being harmed in this way.



Starts  
Monday  
4th July

**FARE FUTURES**

Leaving school this summer or unemployed, 16+ and need support with your future career options?


- Goal setting
- Health and wellbeing
- Confidence building
- Qualifications
- Job applications and interview techniques
- Support with building a CV
- Industry tasters

Our programme includes industry taster sessions in media, music production, customer service/retail, childcare and hospitality




Every Monday and Tuesday for 7 weeks  
Allowance is provided  
Bishoploch Tenants Hall, 15 Auchingill Rd,  
Easterhouse, G34 0LF  
To secure a place apply via the QR code or get in touch  
with david.ferguson@fare-scotland.org


# BEE'S SUMMER PROGRAMME




PRIMARY 1-3  
MONDAYS 9.30-11.30AM -  
BREAKFAST PROVIDED  
TUESDAYS 9.30-2PM -  
BREAKFAST & LUNCH PROVIDED



PRIMARY 4-7  
MONDAYS 12-2PM -  
LUNCH PROVIDED  
WEDNESDAYS 9.30-2PM -  
BREAKFAST & LUNCH PROVIDED



S1-6  
MONDAYS 3 - 5.30PM  
COOKING CLUB  
DINNER PROVIDED



**BEE**  
Brighter East End

FOR MORE INFORMATION OR TO REGISTER  
CONTACT DEBBIE ON 07928116142



**FARE**  
Working with Communities

NOW RECRUITING FOR  
JULY 2022

## FARE HOSPITALITY

- Coffee & Barista Skills
- Mixology Masterclasses
- Customer Service Workshop
- Front of House Skills
- Event Planning
- Industry Qualifications
- Team building and personal development
- CV support and interview prep



3 days x 5 week programme for young people age 16+

£55 per week allowance

FARE Scotland  
Broomfield Avenue  
Easterhouse




Sign up here

FOR MORE INFORMATION CONTACT NICOLA.GRAY@FARE-SCOTLAND.ORG



**FAREPLAY STEPFORD**

**FARE**  
Working with Communities

NOW RECRUITING FOR  
JULY 2022

## FARE SPORTS

- Industry Qualifications
- Health & Wellbeing
- Session planning workshop
- Sports professional led workshops
- Work Experience
- SPA registration
- Team building and personal development
- CV support and interview prep



3 days x 5 week programme for young people age 16+

£55 per week allowance and sports kit provided

FAREplay Stepford Complex  
145B Edinburgh Rd, Glasgow G33 4EG




Sign up here

FOR MORE INFORMATION CONTACT JOSH.THOMPSON@FARE-SCOTLAND.ORG  
OR NATHAN.MACALLISTER@FARE-SCOTLAND.ORG



# Spotlight on our Income Advice Service

**Stuart Sargent is one of our Income Advisers who works with Connect Community Trust and provides a service in Blairtummock HA on a Tuesday and Thursday.**

Here's what Stuart had to say about the service he is providing:

“As the costs of living increases and household budgets are placed under greater strain, the value of maximizing tenants' incomes has never been greater. In order to do so, we continue to assist tenants across a range of benefits and other funds, and these efforts have met with real tangible successes.

Notable successes have come from assisting tenants in applying for PIP – a non means benefit which can provide applicants with financial assistance if they have an illness or disability. In the past 6 months we have succeeded in securing £23,930.40 in PIP awards for Blairtummock tenants and expect to see similar gains in the coming weeks as we close more cases.

Whilst we provide ongoing advice and support, the UK Government is also providing a series of one off supports which are designed to help ease the cost of living. These are listed below.

- **Energy Bills Support Scheme doubled to a one-off £400**

- Households will get a £400 of support to help meet the cost of energy bills
- Energy suppliers will deliver this support to households with a domestic electricity meter over six months from October. Direct debit and credit customers will have the money credited to their account, while

customers with pre-payment meters will have the money applied to their meter or paid via a voucher.

- **£650 one-off Cost of Living Payment for those on means tested benefits:**

- Paid in two installments of £325 with one falling in July and the other In Autumn
- Available to claimants of UC, Income Support, New Style JSA, Income Related ESA, Working Tax Credit, Child Tax Credit, Pension Credit. This will be paid directly to claimants with no need to apply

- **One-off £300 Pensioner Cost of Living Payment**

- As Pensioners are disproportionately impacted by increased energy costs, pensioner households will receive an extra £300 this year to help them cover the rising cost of energy this winter. This is paid directly to all eligible households.

- **£150 Disability Cost of Living Payment**

- Available to anyone in receipt of a disability benefit (AA, PIP, DLA, SDP).

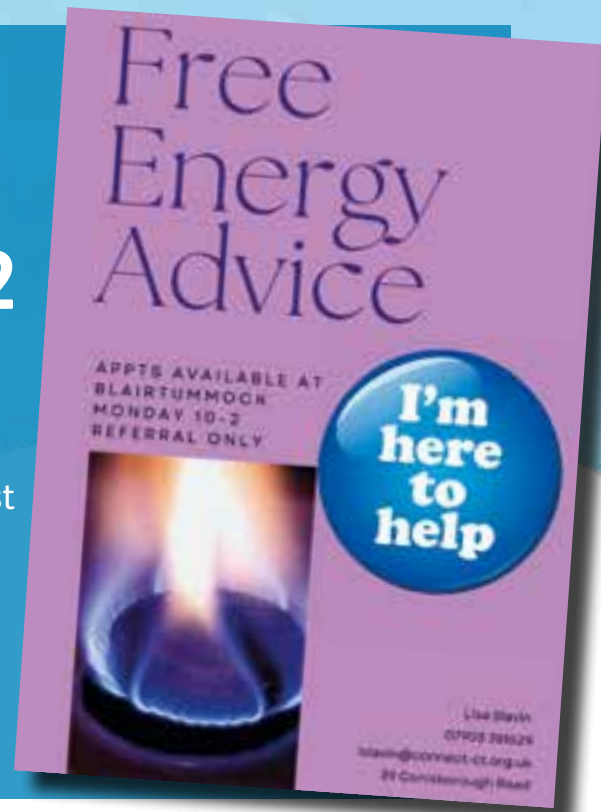
Paid directly to all eligible households”.

You can arrange an office or phone appointment with Stuart by calling our office on **0141 773 0202**.



# A new service beginning in the Blairtummock HA office from 11<sup>th</sup> July 2022

- Struggling to pay your energy bills?
- Worried about warming your home?
- Not sure if you are with the right supplier/on the best tariff?
- My house is cold, damp or draughty.
- Not sure if you are eligible for funding and grants?
- Then I can help.



## CHANGES TO YOUR HOUSEHOLD

### Has anyone moved in or out of your property recently?

If so, it is very important that you inform us of this change.

New legislation introduced in 2019 means that if an existing tenant was to pass away, the tenancy can only be passed to a qualifying person who has been registered as living at the property for a period of 12 months.

We have already encountered instances of tenants not informing us that someone has moved in to their property, and succession being refused after the tenant's death, as it does not meet the requirements of the law.

The 12 month notification period also applies to:

- Applying for someone

residing with you to become a joint tenant

- Assigning the tenancy to someone living with you if you are moving to a different address
- Sub-letting the tenancy to someone living with you

If you think you have not informed us of someone moving into your property on a permanent basis, please contact the office to apply for permission to reside for this person as a matter of urgency.



# Recycling Guide

## Blue Bin



### FOR DRY MIXED ITEMS ONLY



## Grey Bin



### FOR FOOD WASTE ONLY



## Green/Silver Bin



### FOR GENERAL WASTE ITEMS ONLY



All other waste items not for blue or grey bins

### RECYCLING CENTRES

Clothes, textiles and electrical items/appliances can be taken to one of Glasgow City Council's Recycling Centres, details of locations via our website below.

For help or advice with waste and recycling issues, please visit our website: [www.glasgow.gov.uk/recycling](http://www.glasgow.gov.uk/recycling)

Land and Environmental Services

	✓ YES	✗ NO
<b>Blue</b> 	Mixed papers - newspapers, junk mail, magazines, brochures, catalogues, directories, yellow pages, envelopes Cardboard - cardboard boxes, cart packaging Plastic bottles - milk bottles, drink bottles, water bottles, shampoo bottles, cleaning product bottles Cans and tins - soft/aluminium cans, tin, empty aerosol cans	Food waste General waste Nappies Bin liners/ Plastic bags Electrical items Glass bottles Yoghurt pots Tetra packs Margarina/ Butter tubs Cans Foil
<b>Brown</b> 	Food waste Flowers Plants Branches/Leaves Grass clippings Hedge trimmings Compostable food waste liners	General waste Bin liners/Plastic bags Soil Stones Rubble Ragwort (toxic weed) Japanese knotweed
<b>Purple</b> 	Wine bottles Beer/Lager bottles Sauce bottles Jam jars Coffee jars	Plates Cups/Drinking glasses Light bulbs Pyrex® glass Jugs/Bottle tops
<b>Green</b> 	All general waste	Recyclable items

### Household Waste Recycling Centres\*

- Dawshelm Recycling Centre, 75 Dalrymple Road, Glasgow G20 0TB
- Easter Queenslie Recycling Centre, 90 Easter Queenslie Road, Glasgow G33 4UL
- Polenodie Recycling Centre, 425 Polenodie Road, Glasgow G42 0PJ
- Shieldhall Recycling Centre, Ravelston Road, Glasgow G51 4SA

\* Open 7 days a week, 9am to 5pm (last entry at 7.45pm). Please note that the centres are closed on Christmas Day and New Year's Day and close at 5pm on Christmas Eve and New Year's Eve.



Help us to help you keep your community clean

Don't accept litter or fly-tipping on your doorstep

REPORT IT!



Using the **Myglasgow App** - You can download our app from the App store and Google Play, or online at [www.glasgow.gov.uk](http://www.glasgow.gov.uk) or by calling 0141 287 9700

Report issues in detail with ease and convenience.



Bulk items can be disposed of **FREE** of charge at your nearest local recycling centre located just a few minutes drive away at:  
 Easter Queenslie Recycling Centre  
 90 Easter Queenslie Road  
 G33 4UL

You can use our app for a whole range of services, from requesting a bulky waste collection to reporting fly tipping or graffiti. Our "More Services" section also has handy links to useful information.





# Comments Form

If you have any comments to make about Blairtummock Housing Association or any of the services provided by the Association please complete this form, cut it out and return it to the Association.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



## Contacting Us...

**Blairtummock Housing Association**  
45 Boyndie Street, Glasgow, G34 9JL

Telephone: 0141 773 0202

Email: [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk)

Web: [www.blairtummock.org.uk](http://www.blairtummock.org.uk)

Twitter: @BlairtummockHA

### OUT OF HOURS NUMBER – EMERGENCIES ONLY

In the event of an EMERGENCY only, please contact our Out of Hours Contractor City Technical on 0333 202 0708. PLEASE NOTE – this service is for Tenants ONLY. Not for Factored or Sharing Owners.

### E-MAIL

Would you like to receive future copies of Blairtummock News to your email address rather than by post? If so, please forward your name and address to [enquiries@blairtummock.org.uk](mailto:enquiries@blairtummock.org.uk) and we will arrange this.

### PUBLIC HOLIDAYS

The office will be closed on Friday 15th July & Monday 18th of July 2022, should you have an emergency repair during this time you should contact the out of hours contractor on 0333 202 0708.

**Blairtummock Housing Association is an organisation committed to Equal Opportunities. If you require this newsletter in a different format, please contact the office on 0141 773 0202 where our staff will be happy to assist.**

