

We're Here to Listen

blairtummock

housing association

at the heart of our community



- Have Your Say on Rent for 2026/27

We know that any change to your rent matters to you. That's why we want to explain what's being proposed, why it's needed, and—most importantly—hear your views before any decision is made. Your feedback really can make a difference.



What Happened Last Year?

In 2025/26, we suggested a 5.5% rent increase. After listening to tenants (51 people responded), the Committee agreed on a lower increase of 5%.

What We're Proposing for 2026/27

We're asking for your views on a **5.5% rent increase**. This is needed so we can:

- Keep essential services and repairs running smoothly
- Invest in homes and the community for the long term
- Cover rising costs for materials and contractors

Blairtummock is a not-for-profit charity. We only set charges to cover costs and make sure we can keep your homes safe and well maintained for years to come.

Keeping Things Affordable

We aim to keep rents as low as possible, but rising costs mean we must balance affordability with maintaining quality services. The proposed increase reflects this. We know other living costs are rising too, so we'll continue seeking extra funding to help with essentials like energy and food.

We also compare our rents with other housing associations, and our average rents remain among the lowest in Scotland:

Blairtummock has one of the lowest average rents in Easterhouse and among our peers in Scotland's Housing Network. In 2024/25, our average weekly rent was £82.98, compared to £95.63 for our peer group and £106.43 for the Scottish social landlord average.

Why Do Rents Need to Go Up?

We know any increase is a worry, so here's why it's needed and what your rent pays for:

What Your Rent Covers

- **Repairs and Maintenance**
Quick, reliable repairs to keep your home in good condition
- **Home Upgrades**
Over the next 5 years, we'll spend **£4 million** on:
 - New kitchens and bathrooms
 - Replacement windows
 - Modern, energy-efficient boilers
- **Extra Support**
Our Money Advice service helps tenants maximise income, obtain advice and support with debt and budgeting and access employability support. We provide grass cutting for elderly and disabled tenants and a handyperson service.

- **Improved Customer Service**

We've welcomed two new team members this year to help us keep delivering great service. Their role is to:

- Strengthen our repairs and maintenance service and make sure we meet all safety and regulatory compliance standards

- Carry out 'Here to Help' home visits, which have had fantastic results for tenants. These visits let us spot and fix problems early, give advice on energy saving and home safety, and offer support with bills and benefits. They also provide a friendly check-in, helping reduce isolation and building stronger relationships with our team.

We Need Your Feedback

Do you think the proposed increase of 5.5% is reasonable:

☐ Yes ☐ No

Comments:

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Please tell us what you think by **Monday 22 December 2025 at 5pm:**

We have a variety of options for you to provide your feedback:

- Return the feedback form to our office – you can take a photo and email it to **enquiries@blairtummock.org.uk** or you can hand in/post a paper copy. Staff are available to answer any queries you may have.
- To complete the survey online you can scan the QR code on the front page/click the link in text message we sent to your mobile or visit our website.

Prize Draw: Every response goes into a draw for **£50 Morrison's vouchers**.

Name

Address

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Email Address

Phone Number

If you are struggling with rent or other payments, would you like a member of our team to contact you to offer assistance?

☐ Yes ☐ No

Thank you for taking the time to provide your feedback, it is appreciated.