



blairtummock housing association

NEWSLETTER

at the heart of our community

Winter 2021

Merry @Christmas

The Association are aware that Christmas will be a difficult time for many people as the world tries to recover from the effects of a global pandemic. Please remember our staff are available to assist you and can be contacted on 0141 773 0202 or by email at enquiries@blairtummock.org.uk. If you would prefer a face to face appointment please contact the office and this can be arranged.

We continue to work with a variety of partners to offer support and assistance and we will continue to do so as we move into 2022.

On behalf of the Committee and Staff, we wish you a Merry Christmas and a Happy New Year and hope you enjoy spending time with your family and friends.

Gary Wood **Jacqui O'Rourke**
Chairperson Director

CHRISTMAS CLOSING HOURS

The office will close at 1pm on Christmas Eve and re-open at 9am on Thursday 6th January 2022.

Should you have an emergency repair during this time you should contact our Out of Hours Service on 0333 2020 708. Please note that this service is for Blairtummock Tenants NOT Factored or Sharing Owners and should only be used for EMERGENCY repairs.

100 BIRTHDAY CELEBRATION

Back in the summer, we celebrated the 100th birthday of our tenant Lily Wilson by re-naming our play park in Boyndie Street. It was a wonderful celebration and many of you joined us to share such a joyful event. We would like to thank everyone who popped along and helped mark such a special occasion. Sadly Mrs Wilson passed away recently and we would like to offer our condolences to her family, friends and neighbours.



COMMUNICATION

It is important, even more so during these challenging times, that customers provide us with up to date contact details. This will also allow us to keep you up to date on our service provision, share important information with you and keep you updated on and what is happening in the community.

To update your contact details, email enquiries@blairtummock.org.uk with your name, address, email address and mobile number we can use to communicate with you.

Alternatively, call us on 0141 773 0202 and speak with a member of staff, if there is no one available please leave a voicemail and a member of staff will call you back.

ARE YOU INTERESTED IN WHAT HAPPENS WITHIN BLAIRTUMMOCK/ROGERFIELD? CAN YOU SPARE A COUPLE OF HOURS EVERY MONTH?

If the answer is yes, why not think about joining the Association's Management Committee. Members of the Management Committee lead the organisation and as a group have a collective responsibility for making the major decisions. Being a member of the Committee is an extremely important role. Training and support will be provided.

Please contact the office for further information or email jacqui.orourke@blairtummock.org.uk to arrange a chat.





COPING WITH DEPRESSION AT CHRISTMAS

Christmas is often referred to as 'The Most Wonderful Time of the Year' but, for some, it can be a difficult time.

Christmas can intensify feelings of grief and sadness. Many others can experience feelings of isolation, increased family conflict or financial pressures that make the season a very stressful time of year.

If you are affected by any of the above and feel that you need to speak to someone about the issues affecting you, please be aware that there are people out there who will listen to, and help you deal with these feelings.

Breathing Space are there in times of difficulty to provide a safe and supportive space by listening, offering advice and providing information. They can be contacted on 0800 83 85 87 from 6pm to 2am on weekdays and 24 hours at weekends. They also have a webchat facility on their website if you would rather make contact that way.

Samaritans offer a safe place for you to talk any time you like, in your own way – about whatever's getting to you. They can be contacted on 116 123.

Lifelink understands the challenges each person can face on a daily basis and aims to help ease the strain. They can be contacted on 0141 552 4434.

Age Scotland work to improve the lives of everyone over the age of 50 so that they can learn to love later life. If you are feeling lonely or isolated, please call their Friendship Line for a chat on 0800 12 44 222.

If you would rather have an informal chat with a member of the Association's staff about how you are feeling, we are always happy to speak to you. Whilst not experts in this field, we can signpost you on to agencies who may be able to assist you.





Domestic Abuse

The festive period can be a time when relationships have the potential to become strained. Unfortunately, in some cases, this can lead to domestic abuse. If you are experiencing domestic abuse you can get confidential advice and assistance by contacting:

- Domestic Abuse Helpline (Scottish Women's Aid) on 0800 027 1234 (24 hours);
- National Domestic Violence Helpline on 0808 2000 247 (24 hours). A webchat facility is also available on the website - <https://www.nationaldahelpline.org.uk/>

If you become homeless or threatened with homelessness,

you can get independent advice from:

- Shelter Scotland on 0800 800 4444 (24 hours)

If you need advice and assistance about temporary or longer-term accommodation needs, you can contact:

- Glasgow City Council Homelessness Team on 0141 276 6153

Domestic violence and abuse can happen in any relationship. It occurs within all age ranges, ethnic backgrounds and economic levels. While women are more commonly victimised, men are also abused, especially verbally and emotionally. The

bottom line is that abusive behaviour is never acceptable, whether it's coming from a man, a woman, a teenager, or an older adult. Everyone deserves to feel valued, respected, and safe.

Other organisations that may be helpful to anyone who is experiencing domestic abuse are:

For women
www.scottishwomensaid.org.uk
Telephone: 0800 027 1234

For men
www.mensadvice.org.uk
Telephone: 0808 801 0327

For the LGBT+ community
www.galop.org.uk/
Telephone: 0800 999 5428



ANNUAL ASSURANCE STATEMENT

From October 2019 onwards all Registered Social Landlords are required to submit an Annual Assurance Statement to the Scottish Housing Regulator and make a copy available to tenants, a copy is available on our website at www.blairtummock.org.uk

This statement is to assure the Scottish Housing Regulator that Blairtummock Housing Association is complying with all the relevant regulatory and legislative requirements of a Registered Social Landlord.

We have to prepare an Annual Assurance Statement confirming:

- that we meet the Standards and Requirements; or
- what we are doing to fix any instances of material non-compliance

BHA is pleased to announce that by carrying out a self-assessment on the Annual Assurance Statement we are compliant with all the standards and that there was no material non-compliance.

If you would like to find out more information about Annual Assurance Statement or our self-assessment process, please contact the office.

BUSINESS PLAN

The Association has a 3 year Business Plan, which is, updated annually; the Business Plan covers all aspects of the organisation. This includes Association profile, vision and values, strategic direction and objectives, operating environment, asset management, services, regeneration, governance, leadership, rents, affordability and value for money, risk assessment, financial plans and projections.

Early in the New Year the Management Committee will review the Business Plan and we welcome any comments or things you would like to be included. If you wish to contribute to the Business Plan please contact Jacqui at the Associations office, telephone 0141 773 0202 or email jacqui.ourourke@blairtummock.org.uk



Information for tenants in the district heating properties from Insite



- **Tuesday 29th Dec** – Normal Hours (09.00 – 20.30)
- **Wednesday 30th Dec** – Normal Hours (09.00 – 20.30)
- **Thursday 31st Dec** – 09.00 – 17.30
- **Friday 1st Jan** – CLOSED
- **Saturday 2nd Jan** – Normal Hours (09.00 – 17.30)
- **Sunday 3rd Jan** – CLOSED AS NORMAL
- **Monday 4th Jan** – Normal Hours (09.00 – 20.30)

With Christmas fast approaching, please note below some important information relating to opening hours, emergency points of contact and FAQ's. Insite Energy will be adding a note to our website asking residents on pre-payment solutions to top up well in advance of the holiday period.

Our opening hours over the Christmas Period are as follows:

- **Thursday 24th Dec** – 09.00 - 17.30
- **Friday 25th Dec** - CLOSED
- **Saturday 26th Dec** - CLOSED
- **Sunday 27th Dec** - CLOSED
- **Monday 28th Dec** - CLOSED

Should an Emergency situation arise during the times that we are closed, the following points of contact will be available to escalate any issues to:

Christmas Day

Gareth Copland
Group Operations Director
E: gareth.copland@insite-energy.co.uk
Emails only on this day please

Boxing Day/ Sunday 27th December/ Monday 28th December

Gareth Copland
Group Operations Director



FAQ's:

What do we do if the communal boiler goes down?

Insite are not responsible for communal boilers and would not be able to assist with issues relating to this. We recommend you contact whoever deals with your Plant Room maintenance. See below for emergency contact details for AMP Energy.

What do we do if the ADSL line goes down?

Residents can enter their top-ups codes manually in the absence of a working ADSL. The process for how to do this is detailed in their Welcome Brochure. If they do not have a hard copy, this is also available on our website <http://www.insite->

[energy.co.uk/](http://www.insite-energy.co.uk/). This will enable them to top-up manually until the issue is resolved. Alternatively, they can activate their emergency credit which will enable their supply until the amount allowed, usually £5.00, runs out.

Who do we contact if we have an issue with our Guru/Secure/Gen 1 unit?

For emergency and Priority 1 issues, please see contact details above.

For non-emergencies, residents can email details through to our Customer Services Team at customerservice@insite-energy.co.uk. Any emails will be responded to when the office re-opens. Alternatively, you/they can wait until office opening hours and call our contact centre on the number detailed in your Welcome Brochure or on our website.

Blairtummock HA's Out of Hours Service

Our emergency repairs service operates every day of the year, 24 hours a day and if you have an emergency outside normal office opening hours, call City Technical Services (UK) Ltd on 0330 2020 708

TENANTS LIVING IN THE DISTRICT HEATING BLOCK WHO HAVE NO HEATING OR HOT WATER MUST CALL AMP ENERGY ON 0800 0862 150

It is important when contacting the Emergency Repairs Service that you provide as much information as possible. Please note that out of hours repairs are 'make safe' only and will be followed up in normal working hours with a full repair if needed and that this service is available for Association Tenants NOT Factored or Sharing Owners.

The following are examples of emergency repairs that will be considered by the Association:

a) Internal Gas leak (beyond the meter).

- b) No electricity or electrical faults that may endanger occupants of property.
- c) Lighting fault to internal bathrooms.
- d) No water supply.
- e) Water burst or flooding (not drips).
- f) House or flat entrance door insecure.
- g) Loss of heating during the months of October to April inclusive where no other form of heating is available.
- h) Blockage or no flushing of the only toilet (recurring repairs may be rechargeable).
- i) Smashed glazing (entrance doors or windows). Where only a single pane of a double glazed unit is smashed, it may be treated as an urgent repair.

Please note: If you provide misleading or false information that makes us believe your repair is an emergency when its not, we will charge you for the call-out.



GOING AWAY FOR CHRISTMAS?

At this time of year, we can experience all sorts of weather from sunshine to frost with rain and snow thrown in to keep us on our toes. If you're going away for Christmas or New Year, then set your central heating room stat to low and keep your heating on constant. If you do not have a room stat set your timer to "On" and turn the thermostat on the boiler to low. This will keep the heating pipes warm and prevent the house from freezing. If possible, leave a key with a friend, neighbour or relative so they can check your home. Check that you have enough credit in your meters to cover fuel cost when you are away.



BLOCKED WC'S

The Association has noticed an increase in the number of tenants reporting blocked toilets. Can we remind you that under no circumstances should you flush, wipes (baby, personal cleansing, toilet and household cleaning) – even if the pack says “flushable”, nappies, cotton wool/buds or sanitary items should not be flushed down the toilet. If a problem occurs due to a member of your household flushing items down the toilet, you will be re-charged for the cost of the repair.

Condensation

Condensation starts as moisture in the air, usually produced by cooking, washing or drying clothes indoors on radiators. When it hits cool surfaces such as walls or windows it condenses and forms water droplets. The moist air rises when it is warm and often ends up on ceilings and in upstairs rooms and then it forms mould. 95% of condensation is caused by lifestyle.

To kill and remove mould, wipe down walls and window frames with a fungicidal wash, following the manufacturer's instructions.

Ventilate to remove the moisture:

You can ventilate your home without making draughts. Keep a small window ajar or a trickle

ventilator open all the time if possible. Some rooms need more ventilation such as kitchens when cooking or bathrooms when bathing, this means opening windows wider. Close the kitchen and bathroom doors when these rooms are in use.

Things to remember:

- Produce less moisture by covering pots and pans when cooking.
- Dry clothes outside.
- Vent your tumble dryer to the outside.
- Avoid using flueless bottled gas heaters.
- Ventilate cupboards and wardrobes.
- Keep all rooms in your home at a constant comfortable temperature at all times.



WINTER TIPS

As all of us are aware, the winter cold spell is with us once again and there are many ways that cold weather can be prevented from causing damage to your home or your belongings.

Keep Your Home Warm

In order to avoid burst pipes and damage to your home this winter try to keep your home reasonably warm day and night. If possible, top up your gas and electric meters with enough credit to last you over the holidays.

Be Prepared

1. Ensure you know where your stop valve is located.
2. Make sure you keep your emergency contacts list handy.

If You Get a Burst Pipe

1. Turn off water at the 'stop valve'
2. In cases of flooding from above 'switch off electricity at the mains switch'.
3. Open all taps to sinks and bath
4. Notify the Association at your earliest opportunity
5. Warn neighbours who may potentially suffer damage
6. Soak up as much water as possible

Dos and Don'ts

DO take care with festive candles around highly flammable decorations. Ensure they are put out properly and not left unattended.

DON'T overload power sockets with Christmas lights and check they are in good working order before they are put up.

DO make sure you know where your stop valve is and that you can turn it easily, just in case of frozen pipes in a cold snap.

DON'T forget, look out for elderly neighbours, keep warm, keep well and keep safe this winter.

Useful Emergency Contact Numbers

GAS

If you think you can smell gas.

Transco: 0800 111 999

SCOTTISH POWER

Power cuts throughout local area.

0330 101 0222

STAIR & BACKCOURT LIGHTING

City Building: 0800 595 595

Scottish Water

Street flooding.
Customer Helpline:
0800 0778 778

GAS SERVICING

The Association understands the concerns that people have during this difficult time in allowing access to gas engineers for the gas safety check and would like to thank everyone for their co-operation.

During these times, The Association still has to meet its commitment in keeping everyone and their families safe.

Blairtummock & Rogerfield Opportunities (BRO) Update

As you will know, and see, our Estates Operatives (BRO) are always out and about, in all weathers, working hard to keep the neighbourhood clean and clear. We thought you may like to hear from time to time what they are doing and any of their news as they are such an integral part of our service delivery.

After a successful trial period, BRO are delighted to welcome Brandon Cooper, their new Modern Apprentice to the team.

Brandon is local to the area and begins an extensive 18-month training program, which will develop his skill and

employability. We are sure he will develop into a real asset to the BRO team.

BRO's daily tasks throughout the last year or so have been particularly challenging, with the pandemic lockdowns and necessary changes to working practices; but also the reduction in the way GCC are now delivering their refuse collections. The team has responded really well to both, and it was clear for all to see the positive difference made when they returned from furlough and that they continue to make in our neighbourhood.

The team are now engaged in



their winter program, making great progress on all aspects of this and looking forward to the New Year, hopefully without any further disruption to the service, and would like to wish all residents a Happy Xmas and New Year.

COMMON LOFTS

The Association would like to remind all tenants; sharing owners and owners that common close lofts should not be accessed at any time or used to store any personal belongings.

Common lofts are for the purpose of contractor access as directed by the Association.

We would like to thank everyone for his or her co-operation.

FOODBANK CHRISTMAS OPENING

The foodbank will be in Community Hall every Thursday from 2pm – 4pm until the 23rd December 2021, it will close after that and reopen on Thursday 6th January 2022. The Hub – Calton Parkhead Parish Church, 142 Helenvale Street G31 4NA will be opened on 24th and 31st December from 10am till 12 noon.






INCOME WORRIES/ BENEFITS ADVICE

We understand that tenant's financial circumstances may have been affected by the pandemic.

Did you know that we have Income Advisers available for phone appointments on Tuesdays, Wednesdays, and Thursdays?

Please contact our office on 0141 773 0202 and we will be happy to arrange a phone appointment for you.




INCOME ADVICE DROP-IN

WEDNESDAY 10AM-2PM
WITH STUART SARGENT

ASSISTANCE WITH

- UNIVERSAL CREDIT
- HOUSING BENEFIT
- COUNCIL TAX REDUCTIONS
- ALL OTHER BENEFIT AND WELFARE ENQUIRIES

THE CONNIE,
39 CONISBOROUGH ROAD,
GLASGOW,
G34 9QN



Supporting warmer homes this winter

With Home Energy Scotland

HOMEENERGYSCOTLAND.ORG
0808 808 2282
FUNDED BY THE SCOTTISH GOVERNMENT

delivered for Scotland by
**energy
saving
trust**

 **Net Zero
Scotland**
Scottish
Government



Community Assistance at Blairtummock HA

Covid-19 restrictions may have eased but the impact of the pandemic is still being felt in our communities.

We continue to provide both financial assistance and financial advice wherever possible, referring tenants to our Welfare Benefits Advisor Stuart or to Nick at GEMAP.

We want to be sure that tenants have access to these services which provide excellent advice and assistance. Especially if you have experienced a change in your circumstances or would simply like a benefit check to make sure you are receiving everything that you are entitled to.

Our service is available on a Tuesday, Wednesday and a Thursday. Please contact the office to arrange a telephone appointment.

Our Rainbow Fund has, to the end of October, made a total of 542 payments with £13,250 being paid directly into the Blairtummock Community. The fund remains open for financial assistance, if required. Please contact us at the office if you feel this could help you.

You will be aware of the rising costs of fuel expected this winter. If you require advice on tariffs, changing suppliers or if you have debt on your meters, a referral can be made to Home Energy Scotland who will offer you impartial advice and assistance. Please contact the office if you would like a referral to be made on your behalf.

Our Community Chest is currently closed for new applications but, as at the end of October, we had made payments totally over £7000 to families in the Blairtummock/Rogerfield area.

Funding will be available again in April 2022 and we will contact all tenants to remind them of the criteria and how to make an application.

Glasgow North East Foodbank operates on a Thursday between 2pm and 4pm in the Community Hall. If you require a voucher, please contact the office to arrange this.

Once again, the Association would like to thank all of our partner agencies for their hard work in helping our local community and would like to encourage any tenant encountering hardship or difficulties to contact us for assistance. We are always here to help.



FESTIVE BIN ARRANGEMENTS

Bulk Uplift

Our estate caretakers BRO provide a bulk uplift service to our tenement blocks. Bulk from these properties will continue to be collected until Wednesday 22nd of December 2021. The service will then resume after the festive break on Thursday 6th January 2022.

Glasgow City Council have introduced an appointment based uplift service for tenants in back and front doors. You can request uplift of bulk items online at www.glasgow.gov.uk/bulkywaste. Residents who cannot access the internet can contact Cleansing directly on 0141 287 9700 on Tuesday and Wednesday 9am - 3pm to place a request. The service is chargeable.

If items are in good condition, Residents can use Zero Waste Scotland's National Re-use Tool and donate these items to charity.

Alternatively, Residents can dispose of items free of charge at GCC Household Waste Recycling Centres (HWRC). Please check locally for opening hours during the festive period.

Please note, any bulk items that are placed kerbside by tenants will be regarded as fly-tipping by Glasgow City Council. Please refrain from putting any bulk items out onto the pavements as this could lead to fines being issued.

Bins

Tenants that have use of large bins in backcourts will not see any changes to the schedule and uplifts will be on 21st & 29th of December then 6th January as normal.

We have had no notification of any changes to the bin collection service to household collections during the festive season.

Tenants in tenement properties should continue to use the bin stores as normal. Tenants in 'back and front doors' should consult their collection calendar. This would have been supplied to you by Glasgow City Council. You can also access your collection calendar on the council's website.

Please dispose of items responsibly, and recycle wrapping paper and boxes where possible to allow space for household rubbish within bins. Old toys or unwanted gifts can often be donated to charity instead of thrown away and put to landfill.

RENT FIRST



While we understand that Christmas can be a costly and stressful time, perhaps more so this year, it is important that you continue to prioritise your rent and are not tempted to skip your payments.

Don't put your home at risk by missing your rent payment this Christmas.

Although considered a last resort, eviction proceedings can be taken if you do not meet these

commitments.

If you plan to make your payment by debit card by calling our office, please note we will close on Friday 24th December 2021 and phone lines will not be available until 9am on Thursday 6th January 2022.

If you do not have a rent payment card, please contact us on 0141 773 0202 immediately and we will arrange for one to be sent out to you in plenty of time

for the Christmas break.

If you are struggling to pay your rent or if you would like some advice on budgeting and money management or help with your benefits, our Income Advice Service runs on a Tuesday, Wednesday and Thursday. Call us on 773 0202 to arrange a phone appointment. The service is confidential and you will be met with a warm welcome by Stuart or Nick.

HOW TO PAY



We offer a variety of methods for you to pay your rent and have recently introduced the option to make payment by debit or credit card by calling us on 773 0202. The new payment option has been very popular with residents.

Direct Debit

- Weekly, fortnightly, four-weekly and monthly payments can be set up, please contact our office to set this up, you will need to provide your bank sort code and account number.

Allpay Card

- Any outlet or Post Office displaying the Paypoint symbol.

Please keep receipt and allow 3 working days for the payment to reach your rent account.

Phone using Debit Card

- You can call our office on 773 0202 to make a payment with your debit card or credit card.
- Outwith our office hours you can call Allpay on 08445 578 321, you will need the 19 digit number from your Allpay card to complete the transaction. Allpay lines are open 24 hours per day, 7 days per week

Online Web address www.allpayments.net

Allpay App

Download the Allpay App and pay anytime 24 hours a day 7 days a week using your debit or credit card.

Text Message

Register to pay by debit or credit card via text at www.allpayments.net/textpay



COLD WEATHER PAYMENTS

You may get Cold Weather Payments if you're getting:

- Pension Credit
- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Universal Credit

You'll get a payment if the average temperature in your area is recorded as, or forecast to be, zero degrees celsius or below for 7 consecutive days.

The Cold Weather Payment scheme runs from 1 November 2021 to 31 March 2022. You'll get a payment of £25 for each 7 day period of very cold weather between this period. You don't need to apply. If you're eligible to get a Cold Weather Payment, you'll be paid it automatically.

Contact the Jobcentre Plus office if you think you should have received a Cold Weather Payment but you haven't. If you're getting Universal Credit, sign into your account and add a note to your journal. Before contacting them you should check if a payment is due by going to <https://coldweatherpayments.dwp.gov.uk/>

WINTER FUEL PAYMENTS

You could get between £100 and £300 tax-free to help pay your heating bills if you were born on or before 26 September 1955.

This is known as a 'Winter Fuel Payment'.

If you receive one of the following benefits and you were born on or before the above date then you should get your payment automatically between November and December:

- State Pension
- Pension Credit
- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance

You need to claim Winter Fuel Payment if you've not had it before and either of the following apply:

- You don't get benefits or a State Pension
- You only get Housing Benefit, Council Tax Reduction or Child Benefit

Call the Winter Fuel Payment Centre to claim by phone on 0800 731 0160.

If you require assistance with a winter fuel payment, you can request an appointment with our Benefits Advisers by calling our office on 773 0202.



GET A LIFT ONTO THE PROPERTY LADDER



The LIFT (Low-cost Initiative for First-Time Buyers) scheme helps first-time buyers, and other priority groups including current social renters, get onto the property ladder with Scottish Government support.

“If it wasn’t for LIFT, I would not have been able to purchase a property as I found it difficult to save a large amount of money for a deposit. I’m so grateful for LIFT and would definitely recommend it to others.” – Tracy, LIFT scheme buyer

The Scottish Government contributes between 10% and 40% towards the property price and gets the same percentage back when it is sold. Alternatively, buyers can increase their share if they wish to at any point in future.

You can purchase any size of property as long as you meet the financial criteria and the property is large enough to avoid overcrowding. To be eligible, properties must be:

- Advertised for sale publicly e.g. on a website, and
- Priced within the maximum price threshold for the area.

Visit www.linkhousing.org.uk/lift-tenants for a full list of maximum price thresholds.

LIFT example

A couple with a household income of £38,000 per annum and savings of £3,000 bought a two-bedroom property in Edinburgh with the help of LIFT.

Property price: £155,000

- Buyer contribution (deposit plus mortgage): £95,000
- Scottish Government contribution: £60,000

In this example, the Scottish Government contributes 39% of the price and will get the same percentage back when the property is sold, unless the buyer decides to increase their share.

In addition to first-time buyers, LIFT is open to:

- Social renters
- People with a disability who can demonstrate a housing need
- Members of the armed forces and veterans who have left within the past two years
- Widows, widowers and other partners of those who have lost their life while serving in the armed forces within the last two years
- People aged over 60 who can demonstrate a housing need (not required to take a mortgage)

For more information, visit www.linkhousing.org.uk/lift-tenants or text ‘LIFT’ to 66777.

Eligibility criteria apply. Always seek independent financial advice.



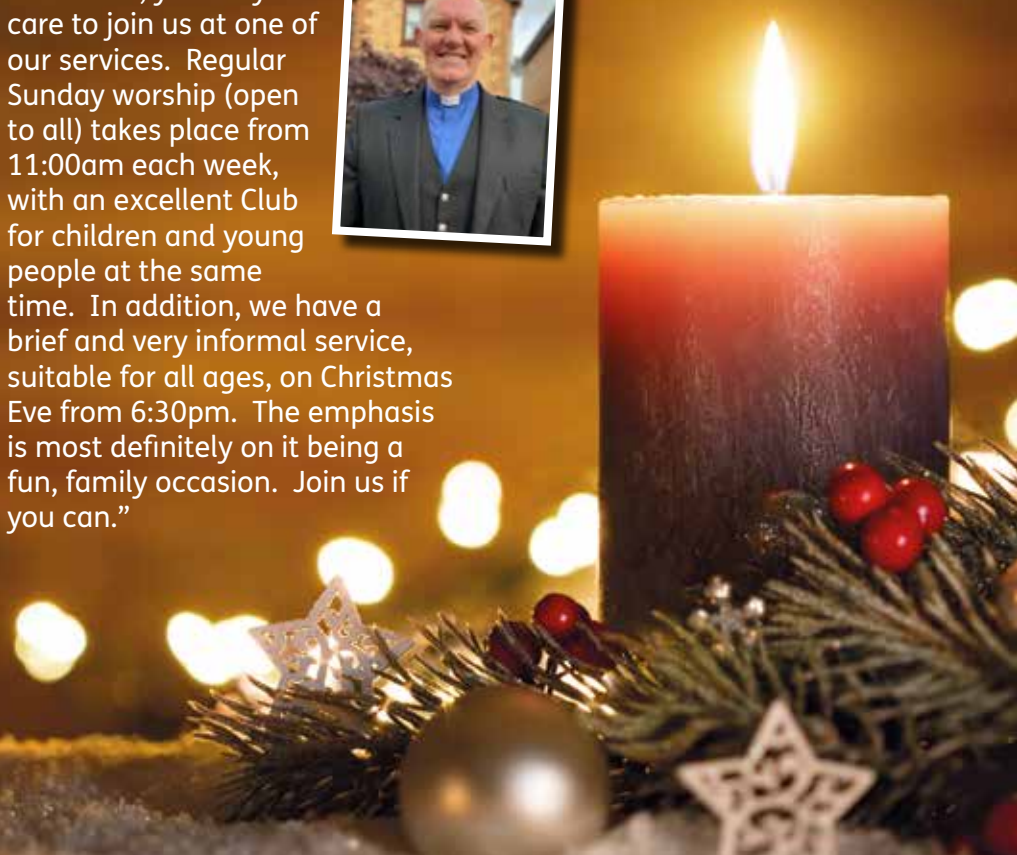
EASTERHOUSE PARISH CHURCH

“Hi there. My name is Derek Hughes. It’s my privilege to serve as parish minister within Easterhouse. I’m fairly new to the community, having moved here at the end of 2018.

I’m based at Easterhouse Parish Church in Boyndie Street and very keen to do what I can to support anyone in the community, irrespective of whether you are a member of the church or not. Sadly, restrictions around Covid-19 have stymied a large part of what I would normally do in my calling. Nevertheless, in my brief time at Easterhouse, I’ve already been invited to lead weddings and funerals for a number of local folk.

You can contact me on 07723 578 573 or by email on DHughes@churchofscotland.org.uk Finally for the moment, as we are

swiftly moving towards Christmas, you may care to join us at one of our services. Regular Sunday worship (open to all) takes place from 11:00am each week, with an excellent Club for children and young people at the same time. In addition, we have a brief and very informal service, suitable for all ages, on Christmas Eve from 6:30pm. The emphasis is most definitely on it being a fun, family occasion. Join us if you can.”



TENANTS HOME CONTENTS INSURANCE



Blairtummock Housing Association does not insure your furniture, belongings and other personal items within your home against theft, fire, vandalism, burst pipes and other household risks. You need to take out your own insurance.

The Thistle Tenant Risks Insurance Scheme can cover most of your household goods and contents whilst in your home, such as furniture, TV, clothing, carpets, electrical items and general household goods. The insurance also covers replacement of external locks if your keys are lost or stolen and the contents of your freezer. The core cover includes personal liability insurance and also your decorations and improvements which you may be responsible for under your tenancy

agreement. There are additional cover options which you can add to the core policy.

Reasons to choose Thistle Tenant Risks:

- Flexible Payment Options
- Easy to Apply
- No Excess
- New for Old cover and different Bands of Cover

Optional extras can include:

- Extended Accidental Damage
- Possession Protection
- Mobility Cover/ Cover available for wheelchairs/ powerchairs
- Hearing Aid Cover
- Structure Cover

Please contact the office for further information, or look online at thistleinsurance.co.uk





The Pavillion Updates

The Pavillion (Greater Easterhouse) have some spaces available in each of our drop in sessions. If you would like to become a member please call 01417814525 and arrange to come down to complete a participation form or email leann@pavillion.org.uk for more info.

Our drop in sessions have lots of activities on offer including arts and crafts, music workshops,

creative games, sports sessions, mental health and wellbeing workshops, gaming, pool, STEM activities, baking and cooking sessions, team games, board games, dungeons and dragons for our senior members, an IT suite and a cinema room with movies, karaoke and games consoles. Come along and meet the team and all the young people who attend our clubs.

First Minister visit to Pavillion

On the 6th November First Minister Nicola Sturgeon and Patrick Harvie MSP came to visit The Pavillion and @SevenLochs wetland park in Glasgow for our community planting day. In partnership with the Seven Lochs project, Blairtummock Housing Association and Easterhouse Parish Church including the BEE club.

It rained all morning but that didn't dampen the enthusiasm of all the families including children and young people who turned up.

Thank you to everyone who braved the elements.



PAVILLION YOUTH CAFE

DROP IN SESSIONS
50p entry

MINIS

p1-3
tuesday 3-5pm
thursday 3-5pm
friday 3-5pm

JUNIORS

p4-7
monday 3-5pm
wednesday 3-5pm
friday 3-5pm

SENIORS

s1-18
monday 6-8:30pm
wednesday 6-8:30pm
friday 6-8:30pm
saturday 5:30-8pm

ARTS & CRAFTS • CINEMA ROOM • GAMES • IT SUITE • SPORTS
WELL BEING • MUSIC • COOKING • DUNGEONS & DRAGONS • TUCK SHOP



47 ABERDALGIE ROAD
G34 9HX
0141 781 4525

Thriving Places Easterhouse

Have lots of opportunities for local people (of all ages) to get involved

Looking to get out of the house and get together with people for a cuppa, a chat and some fun activities?
Weekly meetup group.

Local residents are getting together to look at mental health, flytipping/littering, safety/security and people's perceptions of Easterhouse and will be taking some action for positive change

A Community Council is run by local people, who care about their community and want to make it a better place to live.

Interested in finding out more about establishing a NEW Easterhouse Community Council?



For more information
contact Donna on 07423 585605
donnamcgill@glasgowkelvin.ac.uk
Facebook: thrivingeasterhouse
Twitter: @TEasterhouse

WALKING WEDNESDAYS

6 REASONS
TO GO ON A WALK

CONNECT WITH NATURE

IMPROVED HEALTH

VITAMIN D

SPACE TO LET
YOUR MIND
WANDER

MOVING YOUR BODY FEELS NICER

BE AWAY
FROM YOUR
SCREENS

CONTACT MELISSA - MGILLEN@CONNECT-CT.ORG.UK



CONNECT
WINTER WELLBEING

Time to Relax, Restore & Rejuvenate

Holistic Therapies Winter programme
contact Melissa on
01417819918 or
mgillen@connect-ct.org.uk

RHS
Helping everyone to grow

Winter Wellbeing Workshops

Join us and the Royal Horticultural Society at the Connect Centre from
11:00am to 2:00pm pm November 23rd,
& December 7th 2021

THE WORKSHOPS WILL TAKE A FOCUS
ON HUMAN HEALTH AND WELLBEING
- CONNECTING TO PLANTS & NATURE
contact melissa - mgillen@connect-ct.org.uk

Comments Form

If you have any comments to make about Blairtummock Housing Association or any of the services provided by the Association please complete this form, cut it out and return it to the Association.

Name: _____

Address: _____

Comments: _____

Blairtummock Housing Association, 45 Boyndie Street, Glasgow, G34 9JL

Telephone: 0141 773 0202

Email: enquiries@blairtummock.org.uk

Web: www.blairtummock.org.uk

Twitter: @BlairtummockHA

OUT OF HOURS NUMBER – EMERGENCIES ONLY

In the event of an emergency only, please contact our out of hours' contractor, City Technical Services on 0333 202 0708. Note this service is for Association tenants only, not sharing or factored owners.

E-MAIL

Would you like to receive future copies of Blairtummock News to your email address rather than by post? If so, please forward your name and address to enquiries@blairtummock.org.uk and we will arrange this.

Blairtummock Housing Association is an organisation committed to Equal Opportunities. If you require this newsletter in a different format, please contact the office on 0141 773 0202 where our staff will be happy to assist.